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## **JOB DESCRIPTION**

**Job Title: SAP MM Functional Consultant**

**Department / Business Unit: BTS, CSD**

**Location: Cambridge**

**Reports to (Job title): MM Team Lead**

### **JOB PURPOSE**

A member of the MM Team within the SAM Centre of Excellence, providing support to resolve incidents and deliver changes to support business operations within the live SAP environment.

### **PRINCIPAL ACCOUNTABILITIES**

The role will undertake tasks in the following areas including but not limited to:

#### **Support & Enhancement**

- Provide post-implementation support for MM and associated interfaces and reports.
- Resolution of cross-functional incidents and service requests drawing on a proven background of standard SAP MM functionality, understanding/experience of MM integration with other modules (SD, FI, PS) and wider SAP functionality (BPM, PI, ABAP, BW, BPM).
- Liaising with business representatives and Centre of Excellence colleagues to design appropriate solutions.
- Understanding complex and variable business requirements and where appropriate challenging them and communicating to a range of stakeholders.
- Hands-on configuration and customisation
- Root cause analysis
- Evaluation & analysis of requirements
- Development of functional specifications and test strategies

#### **Projects**

- If required the successful candidate should have the ability to support on-going implementations of SAP at Cambridge Assessment through direct involvement as a project team member.



Cambridge Assessment is the brand name of the University of Cambridge Local Examinations Syndicate, a non-teaching, not-for-profit department of the University of Cambridge.

## **Innovation**

- Work with business representatives to define requirements, analyse and propose initiatives for business process improvement and process alignment
- Act as an internal consultant within the business, helping to facilitate the use of SAP as a tool for process improvement

## **KNOWLEDGE, SKILLS AND EXPERIENCE**

### **Experience**

- Hands-on MM configuration experience.
- Have a support and project background – ideally a minimum of two life-cycle implementations
- Detailed knowledge of internal support processes (ITIL or similar)
- Integration with non-SAP systems
- A track record of delivering business change and process improvement initiatives through SAP.
- Have worked in a user-facing role
- Full Lifecycle Experience
- Strong time management skills and ability to prioritise.
- Proven hands on implementation experience
- Familiarity with ASAP Methodology and passionate about driving SAP Standard Solutions
- Experience of producing business cases and proposals
- Customer facing skills and the ability to lead a group of subject matter experts, business and technical IT resources
- Strong time management and analytical skills
- Interfaces with non-SAP Systems (desirable)
- Integration of MM with SAP SD, FI and PS (desirable)
- Exposure to SRM functionalities (desirable)
- Hands-on SRM configuration including Product Catalogues, Shopping Carts, Material Groups, SUS, Organisation Structures (desirable)

### **Behaviours**

- Ability to effectively communicate knowledge to a variety of business and technical partners.
- Commercially focused
- Possesses a high level of personal integrity
- Can do attitude